

The background image shows a woman in a blue wheelchair being pushed by another woman in a black cardigan. They are outdoors, with a large tree on the right and a body of water with a pier in the distance. The sky is overcast.

# DESTINATION PHILLIP ISLAND

## Inclusive Tourism Database

In this document, you will find a comprehensive list of businesses and organisations specialised in providing a variety of services related to access and inclusion within the tourism sector. Our aim in assembling this list is to facilitate and simplify the process to enhance your capabilities in access and inclusion. We believe that by sharing these resources, we can collectively work towards making Phillip Island a more inclusive and welcoming destination for all. This initiative is a part of our ongoing commitment to foster an environment that values and supports diversity and accessibility and we hope that this list serves as a valuable tool in your efforts to build memorable experiences for every visitor and resident of Phillip Island.

*Please note that the list provided, is not exhaustive. We have compiled this list to aid in information sharing and not as an endorsement or recommendation of any specific service provider. The details and links included in this list are accurate as of December 2023. Users are encouraged to conduct their own research and due diligence when selecting services. We do not accept responsibility for any changes or inaccuracies that may occur.*

BUSINESS NAME/ ORGANISATION	WEBSITE	DESCRIPTION	KEYWORDS
Access Institute	<a href="http://www.accessinstitute.com.au">www.accessinstitute.com.au</a>	The Access Institute provides training and consultancy on building accessibility and universal design.	Access Audits, Action Plans, Consulting, Accessible Design, Access Guides, Content Development, Accessible Courses (certification)
AccessAbility Australia	<a href="http://www.accessabilityaustralia.com">www.accessabilityaustralia.com</a>	AccessAbility lists accessible businesses they partner with, develops Access Keys, training and communication boards.	Access Keys, Social Stories, Communication Boards, Training
AccessibilityOz	<a href="http://www.accessibilityoz.com">www.accessibilityoz.com</a>	Accessibility Oz Offers web and digital accessibility consulting and tools.	Website/Social audits, Training, Content Development
Accessible Accommodation	<a href="http://www.accessibleaccommodation.com">www.accessibleaccommodation.com</a>	Accessible Accommodation provides information on accessible accommodation in Australia.	Marketing, Accessible Listings
Accessible Group	<a href="http://www.theaccessiblegroup.com">www.theaccessiblegroup.com</a>	Accessible Accommodation provides professional consulting on how to make your premises accessible and stylish, whether you are building a new property or renovating an existing one. (Hotels, Resorts, Holiday Houses and more).	Consulting, Accommodation Listings, Marketing
ATEC	<a href="https://traininghub.atec.net.au/courses/atec-s-accessible-host">https://traininghub.atec.net.au/courses/atec-s-accessible-host</a>	ATEC's Accessible and Inclusive Host is a diversity focused business development program with practical learning resources to help you upskill and prepare your business to successfully welcome guests from all life stages, backgrounds and abilities.	Training

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Autism Awareness Australia	<a href="https://www.autismawareness.com.au/services">https://www.autismawareness.com.au/services</a>	Autism Awareness Australia assist individuals, and their families who are the spectrum. They also provide targeted educational programs to families, professionals and the broader community including self-assessments & audits, workshops, e-learning, tools and advertising opportunities.	Audits, Training, Marketing
Australia Tourism Data Wharehouse	<a href="https://www.atdw.com.au/">https://www.atdw.com.au/</a>	ATDW allows users to specify how accessible your facility is and therefore potentially reach more guests.	Marketing, Accessible Listings
Australian Network on Disability (AND)	<a href="http://www.and.org.au">www.and.org.au</a>	Australia Network on Disability is a national not-for-profit that helps organisations engage with people with disability.	Training, recruitment, employment programs
Australian Tourism Industry Council (ATIC)	<a href="https://www.vtic.com.au/news-item/8224/accessible-accreditation-launches">https://www.vtic.com.au/news-item/8224/accessible-accreditation-launches</a>	The Quality Tourism Framework (QTF) Accessible Tourism module will help businesses evaluate how inclusive their experience is for people with a disability, and provide these visitors with all the information they need to make an informed decision for their individual needs. On completion you will receive an internal report identifying your facilities and services that meet the needs of visitors within these disability categories. The report highlights further action you can take to make your visitors' experience more accessible. You will also receive an Accessibility Guide clearly identifying the level of accessibility within your business.	Access Audit, Accreditation
Autism Spectrum Australia	<a href="http://www.autismspectrum.org.au">www.autismspectrum.org.au</a>	Autism Spectrum Australia provides support and services to people with autism spectrum disorder and their families.	Sensory Inclusion, Advocacy & Awareness, Training
Bayley House	<a href="http://www.bayleyhouse.org.au/about/sunflower/hidden-disabilities-sunflower">www.bayleyhouse.org.au/about/sunflower/hidden-disabilities-sunflower</a>	Bayley House is the Australian provider of Hidden Disabilities Sunflower, they also provide support and services to people with hidden disabilities.	Sensory Inclusion, Advocacy & Awareness, Employment Programs
Bindi Maps	<a href="https://bindimaps.com/">https://bindimaps.com/</a>	BindiMaps is a mobile app that locates users precisely in indoor spaces. It uses a simple, natural language audio system to describe where users are and what's around them, and the best way to get to their chosen destination.	Accessible Maps, Accessible wayfinding, Accessible Apps

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Centre for Accessibilty Australia	<a href="http://www.accessibility.org.au">www.accessibility.org.au</a>	The Centre for Accessibility Australia is a not-for-profit organisation working to promote digital access.	Training, Access Audits, Consulting, Free Resources
Cerge	<a href="http://www.cerge.app">www.cerge.app</a>	The Cérge Companion Websites are a plug and play solution for a venue or destination to make a stepped change in the publicly available information detailing accessible and sensory experience imagery and descriptions.	Access Guides, Content development, Sensory Inclusion, Communication tools
Changing Places	<a href="https://changingplaces.org.au/">https://changingplaces.org.au/</a>	A Changing Places toilet facility allows people with high support needs to participate in all elements of community life, without having to limit their time out due to concerns about being able to access a suitable toilet.	Accessible Products
Disability Gateway	<a href="https://www.disabilitygateway.gov.au/">https://www.disabilitygateway.gov.au/</a>	The Disability Gateway has information and services to help people with disability, their family, friends and carers, to find the support they need in Australia.	Resources, Advocacy, Accessible Products, Employment Services
Easy Read Toolbox	<a href="http://www.easyreadtoolbox.info">www.easyreadtoolbox.info</a>	The Easy Read Toolbox provides consulting and Easy Read services to help Australian businesses communicate more effectively with people with cognitive disabilities, people with dementia, people for whom English is not their first language, and those with low literacy.	Consulting, Images, Content Development
EnAccess Maps	<a href="https://www.enaccessmaps.com/">https://www.enaccessmaps.com/</a>	EnAccess Maps is all about Enabling Access to restaurants and cafes through the aggregation of reviews specifically tailored to rate the wheelchair accessibility features of a restaurant.	Accessible Listings
Equal Access Pty Ltd	<a href="http://www.equalaccessgroup.com.au">www.equalaccessgroup.com.au</a>	Equal Access Group are specialists in Disability Access Consulting, providing audits and advisory on building compliance.	Access Audits, Action Plans, Consulting, DDA design

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Equal Web	<a href="http://www.equalweb.com">www.equalweb.com</a>	EqualWeb's hybrid solution combines the powerful-Auto AI solution with a fully managed team of accessibility experts who audit your website and fix all issues against WCAG 2.1 guidelines. They provide some free tools to audit your website.	Website Audits, Training, Consulting
Get Skilled Access	<a href="http://www.getskilledaccess.com.au">www.getskilledaccess.com.au</a>	Get Skilled Access provides accessibility consulting, training and auditing services to help Australian businesses create more inclusive and accessible environments for people with disabilities.	Training, Consulting, Access Audits, Recruitment, Website Audits, Action Plans
GetAboutAble	<a href="http://www.getaboutable.com">www.getaboutable.com</a>	GetAboutAble is an Australian accessible tourism consultancy, supporting travel and leisure businesses to improve supporting travel and leisure businesses to improve supporting travel and leisure businesses to improve their access and inclusion	Consulting, Access Audits, Website audits, Training, Content development, Action Plans, Accessibility Conference, Marketing, Accessible Listings
Hidden Disability Sunflower	<a href="http://www.bayleyhouse.org.au/about/sunflower/hidden-disabilities-sunflower">www.bayleyhouse.org.au/about/sunflower/hidden-disabilities-sunflower</a>	The Sunflower scheme advocates for Hidden Disabilities and provides training and lanyards to support businesses. Organisations can purchase sunflower products in bulk to distribute at no cost to their patrons, customers and staff who choose to wear one.	Sensory Inclusion,
IBCCES	<a href="http://www.ibcces.org">www.ibcces.org</a>	IBCCES provides a program for businesses and organisations that want to be recognised for their commitment to accessibility.	Sensory Inclusion, Sensory Certification, Training, Sensory Stories
Inclusion Program	<a href="http://www.inclusion-program.com.au">www.inclusion-program.com.au</a>	The Inclusion Program provides training and support to businesses to make them more inclusive of people with disabilities.	Training

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Inclusive Tourism	<a href="http://www.inclusivetourism.com.au">www.inclusivetourism.com.au</a>	Inclusive Tourism provides consulting, mentoring, training, and marketing services to help Australian businesses and destinations become more accessible and inclusive for people with disabilities and other access needs.	Consulting, Training, Access Audits, Action Plans, Marketing, Accessible Destinations
Interact Australia	<a href="http://www.interact.com.au/organisations">www.interact.com.au/organisations</a>	Interact Australia provides support for employees with disabilities and works with employers to successfully place potential candidates.	Recruitment, Work Assist Program
Job Access	<a href="http://www.jobaccess.gov.au/wage-subsidy">www.jobaccess.gov.au/wage-subsidy</a>	Wage Subsidies are available for employers who take on a Disability Employment Services (DES) jobseeker. Employers can negotiate a wage subsidy with a DES provider to hire a new employee. The employer must agree that the employment arrangement will continue for the period required by the relevant wage subsidy criteria.	Recruitment, Employment Services
KultureCity	<a href="http://www.kulturecity.org">www.kulturecity.org</a>	Kulture City is a non-profit organisation that provides sensory-friendly experiences for people with autism and other sensory needs.	Sensory Inclusion, Sensory Certification, Training, Sensory Stories
Photo Ability	<a href="http://photoability.net/">http://photoability.net/</a>	PhotoAbility is dedicated to increasing the usage of imagery of people with disabilities in the tourism, leisure and lifestyle mediums by providing high quality stock photos	Marketing
Push Adventures	<a href="https://pushadventures.com.au/what-we-do/inclusive-tourism-review/">https://pushadventures.com.au/what-we-do/inclusive-tourism-review/</a>	Push Adventures are on a mission to improve the travel journey for people of varying ages and physical abilities. They can provide website audits, access audits and actions plans.	Action Plans, Access Audits, Website/Social Audits, Travel Agency, Marketing
Push Mobility	<a href="https://www.pushmobility.com.au/">https://www.pushmobility.com.au/</a>	Push Mobility supplies products such as lightweight folding wheelchairs to beach accessibility, sport and beyond.	Accessible Products

BUSINESS NAME/ ORGANISATION	WEBSITE	DESCRIPTION	KEYWORDS
Scope	<a href="http://www.scopeaust.org.au">www.scopeaust.org.au</a>	Scope Australia offers communication resources, including accessible communication guides and custom solutions.	Training, Recruitment, Communication Audits, Communication Boards/Tools
The Access Agency	<a href="http://www.theaccessagency.com.au">www.theaccessagency.com.au</a>	The Access Agency deliver a range of services across the Accessible Tourism space, from Audit and appraisals, to strategy & consulting and design for communication & marketing.	Accessible Destinations , Advisory, Consulting, Training, Access Audits, Action Plans, Content Development
Tourism Success	<a href="https://tourismsuccess.com/">https://tourismsuccess.com/</a>	Tourism Success allows tourism operators to share detailed information and the accessible amenities of your property in your Travel for All listing.	Marketing, Accessible Listings
TravAbility	<a href="http://www.travability.travel">www.travability.travel</a>	Travability offers a variety of services to help tourism businesses and destinations become more accessible and inclusive, including training, marketing, property audits, disability action plans, destination reviews, and presentations.	Consulting, Training, Access Audits, Action Plans
Travel without limits	<a href="http://www.travelwithoutlimits.com.au">www.travelwithoutlimits.com.au</a>	Travel Without Limits is a disability-specific travel magazine, Travel Without Limits is a unique resource for people looking for their next great adventure.	Marketing, Accessible Listings
Travellers Aid	<a href="http://www.travellersaid.org.au">www.travellersaid.org.au</a>	Travellers Aid enables travellers with mobility requirements to fully participate in life activities. They also provide disability awareness training	Training, Accessible Products
UserWay	<a href="http://www.userway.org">www.userway.org</a>	UserWay provides accessibility solutions for websites and apps.	Website Audits, Website Compliance, Accessible Website, Online Tools

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Vacay It	<a href="http://www.vacayit.com">www.vacayit.com</a>	The Vacayit content team describes the sights, sounds, smells, tastes, and textures a visitor may encounter. Whether this be the vibrant colours of a sunset, the soothing sound of waves crashing on the shore, the salty tang of ocean spray in the air, or the gritty sand between your toes, we create immersive stories.	Audio Descriptions, Marketing
Vision Australia	<a href="http://www.visionaustralia.org">www.visionaustralia.org</a>	Vision Australia offers training and resources in inclusive practices for people with vision impairments. They also offer consultancy on Digital Access.	Website/Social Audits, Audio Descriptions, Employment programs, Digital Access Consultancy
William Angliss	<a href="https://www.angliss.edu.au/shortcourses/disability-awareness-training/">https://www.angliss.edu.au/shortcourses/disability-awareness-training/</a>	William Angliss has created an online disability awareness program, designed to give participants the confidence to communicate with anyone who has a disability, whether it is in their work place or their everyday life.	Training

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